

# May 2023 Edition



# May, 2023

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#### ONE QUICK ITEM TO START....

LCFL is excited to announce a partnership venture with UNC Health Southeastern. The partnership, beginning May 1, transfers care and support of outpatient hospice patients and families in Robeson County to our care, enabling more citizens to have access to in-home hospice care. This expansion is a logical

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progression of our nonprofit's mission to ensure that residents in our region living with a life-limiting illness have access to comprehensive, compassionate, high-quality care and support. We are ecstatic to add Robeson County to our service area.

### **Volunteer Announcements**

#### 1. National Volunteer Week/Month - What a Fun Time We Had!

Wow! April was such a momentous month for the LCFL volunteer department. We were blown away by the number of you that participated in our in-person celebrations. Thanks for coming out, spending time together, learning some stuff (disguised as playing games), discussing cultural competence, and taking the time to help us honor/celebrate volunteerism in our agency. Congratulations to all the volunteers who earned Morgan Awards, won door prizes and contests, and received recognition for new volunteer referrals. We can't wait to see you all again via Zoom this month and in person again in July.

























### 2. Growth and Expansion

The volunteer department is excited to welcome a new member to our team. Luvenia Meekins is part of the UNC Health Southeastern staff in Robeson County, where she has been the Volunteer Team Leader.

Luvenia brings passion and energy as she seeks to meet patient and family needs through her volunteers and we can't express enough our eagerness to accept her and her volunteers into our LifeCare family. The plan is for volunteers, especially those of you in Bladen and Columbus Counties, to meet and get to know Luvenia very soon.



Luvenia Meekins
Volunteer Services Coordinator
910-906-3012
Luvenia.Meekins@LifeCare.org

#### 3. Zoom Calls

We are back to Zoom calls for our support meeting this month. If you can, please plan to join us on one of the dates/times listed to the right. If you need assistance with Zoom, please don't hesitate to ask!

Login information/link:

#### Option 1

Monday, May 8, at 10:00a.m.

#### Option 2

Monday, May 8, at 6:00p.m.

#### Option 3

Tuesday, May 9, at 2:00p.m.

https://us04web.zoom.us/j/2947198640?pwd=q08fyXsaP2S02AdquJqlPCB7TCdjQ8.1

Meeting ID: 294 719 8640

Passcode: Volunteer

Phone only: 646-931-3860

### 4. Agency Apparel Coming for Volunteers

For years, volunteers have asked about getting access to apparel with our agency's logo/brand. Well, hold on to your LCFL hats as it is happening! Volunteers will SOON have the opportunity to purchase LCFL shirts, jackets, hats, bags, etc. that feature our logo. Just a few more details to hammer out...so stay tuned, it won't be long!



### **Volunteer Recruitment**



As many of you know, LCFL has experienced a decline in our volunteer workforce over the past few Covid-plagued years. So, we are coming to you, our current volunteers, for help in recruitment. If you know of any friends, family, neighbors, church groups, or personal/professional networks that might be interested in the wonderful opportunity to volunteer with LCFL, please send them our way via our email address, <a href="Volunteer.Department@LifeCare.org">Volunteer.Department@LifeCare.org</a>, or have them complete an application on our website, <a href="https://lifecare.org/get-involved/volunteer/">https://lifecare.org/get-involved/volunteer/</a>.



For your time and effort, we'd like to thank you for each volunteer you refer, by providing a raffle ticket to win a fabulous gift basket to be giving away in July! The Date Night basket, pictured here, was won this month by Kat Distler, a New Hanover volunteer. Thanks to Chuck J, Nick M, Linda R, and Melodie W for also sending new volunteers our way!

And remember, you can encourage interested volunteers to complete an application on our website or simply share this QR code. For a list of upcoming orientations, see the calendar below.





### **Volunteer Needs**

#### **Front Desk Greeter**

SECU Hospice House of Brunswick - Bolivia

https://www.signupgenius.com/go/70a0844abae29a5f49-bccfront9#/

Dr. Robert M. Fales Hospice Pavilion - Wilmington

https://www.signupgenius.com/go/70a0844abae29a5f49-hccfront5#/

Angel House - Whiteville

https://www.signupgenius.com/go/70a0844abae29a5f49-wccfront3#/

### **Pet & Music Therapy**

Dr. Robert M. Fales Hospice Pavilion - Wilmington

https://www.signupgenius.com/go/70A0844ABAE29A5F49-petand4

#### **Admission Packets Assistance**

LCFL Corporate Office, 1414 Physicians Drive, Wilmington

https://www.signupgenius.com/go/70A0844ABAE29A5F49-corporate1

## **Volunteer Monthly Education**

#### INFECTION CONTROL

In case you missed it last month, please see the following updates from the LCFL Infection Control Team and the Emergency Preparedness Team:

Effective March 31, 2023 all Lower Cape Fear LifeCare facilities will lift universal masking requirements for patients, visitors, employees, as well as volunteers visiting in the homes and skilled nursing facilities. This decision was made in collaboration with other regional healthcare providers. Please remember, everyone should consider their own personal risk when deciding whether to wear a mask, and patients may request their care team members to wear masks during visits.

While universal masking for employees/volunteers will no longer be required, the following exceptions apply. A mask **must** be worn by **volunteers** if:

- 1. A patient has symptoms of a respiratory illness.
- 2. The **volunteer prefers** to wear a mask.
- 3. A patient **asks a volunteer** to wear a mask.
- 4. A patient is on **droplet isolation precautions**.
- 5. The **volunteer is returning to work** after an illness and has been instructed to wear a mask for a certain time period.

Additionally, the following practices are ongoing:

- All volunteers must continue to document self-screening prior to contact with patients.
- 2. **Do not volunteer if you are sick**, as doing so puts everyone you encounter at risk.
- Always follow standard precautions and practice diligent hand hygiene, as
  these practices remain two of the most effective methods of preventing the
  spread of infectious disease.

As the threat from respiratory viruses, including COVID-19, flu, and RSV, continues to evolve, Lower Cape Fear LifeCare will routinely assess risks to patients, visitors, employees, **and volunteers**. Should additional protection be needed based on CDC guidance or other national, state, and local trends, we may update masking

# **Volunteer Spotlights**



Though not your typical volunteers, we'd like to recognize a group of young softball players representing our name in Columbus County. The team had a big come-frombehind win last week and we couldn't be more proud of their teamwork, their determination, and their passion for the game. Way to go girls!



The Rivers Edge Veterans Association (REVA) recruited members of American Legion Post 68, the John E Jacobs branch of the American Legion, to join us and become Lower Cape Fear Lifecare volunteers, and to help provide Veteran Pinnings to our wonderful Veteran patients. Thanks to Nick Micale, Bruce Goins, and Larry Shapiro for even assisting with some of the groups' training.

A big LCFL welcome to the gentlemen from American Legion Post #68!

## **Volunteer Documentation**

As a reminder, please turn in your hours within 48 hours of your volunteer activity. And don't forget about our online option using the link (<a href="https://forms.office.com/r/KkGbewjDVe">https://forms.office.com/r/KkGbewjDVe</a>) or the QR code to the right. We are once again being required to have a certain number of volunteer hours so we need your support. Thanks.



### **Volunteer Calendar**

Check out the calendar below for May support meetings, staff office hours, and new volunteer orientations. This month, we also have additional in-person education meetings for our **Care Center front desk volunteers** (and anyone interested in learning more about volunteering at a Care Center) in New Hanover and Brunswick Counties.

Hospice Care Center (HCC)
Wednesday, May 3
10:00a.m.

Brunswick Care Center (BCC)
Wednesday, May 24
10:00a.m.

# **MAY 2023**

Monday	Tuesday	Wednesday	Thursday	Friday
HORRY Office: Jenny Todd	2	3 NEW HANOVER/HCC Front Desk Meeting & VO Visitations in Care Center: 10:00 AM	.4	HORRY Office: Jenny Todd
8 ZOOM CALL (1): 10:00 AM ZOOM CALL (2): 6:00 PM ONSLOW Office: Marti Deeter BRUNSWICK Orientation: 1:00 PM	y ZOOM CALL (3): 2:00 PM WHITEVILLE Care Center: Laura Long HORRY Office: Jenny Todd	NEW HANOVER Orientation: 1:00 PM	11	12
PENDER Office: Marti Deeter PENDER Orientation: 1:00 PM	16 WHITEVILLE Care Center: Laura Long	HORRY Office: Jenny Todd HORRY Orientation: 1:00 PM	18	19
22 ONSLOW Office: Marti Deeter ONSLOW Orientation: 1:00 pm	23 WHITEVILLE Care Center: Laura Long HORRY Office: Jenny Todd	24  NEW BRUNSWICK/BCC Front Desk. Meeting & VO Visitations in Care Center: 10:00 AM	25	26
29 OFFICES CLOSED MEMORIAL DAY	30 WHITEVILLE Care Center: Laura Long	31		



ZOOM CALLS FOR ALL VOLUNTEERS

Monthly volunteer meetings via Zoom call. Choose any of the THREE listed days/times, all meetings have the same agenda. See email for call details.

HOURS
Scheduled for the date and location as listed. Subject to change.

OFFICE & CARE CENTER

ORIENTATION Orientation scheduled for new volunteers at listed location. NOTE: RSVP is required as dates/times are

subject to change.

CONTACTS Marti Deeter (910) 902-9908 Home Office: Wilmington Laura Long (910) 620-5062 Home Office: Brunswick Jenny Todd (910) 632-3491

Home Office: Brunswick

## **Other Events**

In addition to the items listed above, please check out the following agency and community events.

#### **First Chance for White Pants**

First Chance? Say what?! It's true.
This year there is going to be a First
Chance for White Pants Pre-Gala
event at Waterline Brewing
Company in Wilmington. Everyone is
invited to get their white pants out for
their first opportunity to wear them
after Memorial Day and join in the
fun on Sunday, June 4, from 2-6 pm.
Tickets are \$35 each and includes a
free beverage and live music.



"We had an opportunity to partner with Waterline Brewing Company for a fundraiser in conjunction with the Last Chance for White Pants Gala," Katie Tate director of foundation, said. We were able to book the first weekend after Memorial Day, and thought it would be a good play on our theme."

Although it has long past fallen out of fashion folklore, it used to be the only time acceptable to wear white pants was the period between memorial Day and Labor Day. Years ago, the foundation chose the weekend prior to Labor Day for its gala. The theme offered people in the community a fun-filled, casual fundraiser as opposed the many local galas and balls that require formal attire.

"At \$35 a ticket, the event is a more affordable, scaled-down version of our annual gala." Tate continued. "People can put on their white pants, have a great craft beer from Waterline, listen to local favorite musician Justin Cody Fox, and hopefully enjoy some amazing weather."

Children under 12 are free to attend. A suggested donation of \$10 is being asked for children older than 12 but younger than legal drinking age. There will be at least one food truck on site.

#### **Children's Summer Grief Camp Returns**



We're pleased to announce that we're resuming our children's summer grief camp program, renamed Camp Voyager. The camp has been on hold since the Covid-19 pandemic. A Monday-Thursday session for second through fourth graders will be hosted June 19-22, from 8:30 a.m.-1 p.m. at Home Office. A four-day session will also be hosted June 26-29 for fifth to seventh graders at the same time and location. There is no charge to attend.

Camp Voyager is an opportunity for young people who have experienced the death of someone special. At camp, we will play, laugh, create, make friends and take time to remember the people we know who have died. Campers will meet friends facing similar circumstances, honor the lives of those who have died, learn and laugh, and believe in their own value and the value of their experiences.

Those interested in attending camp need to fill out a registration form. Space is limited. Parents/guardians can get a registration form on our website's grief calendar listing for camp at LifeCare.org. After an application is received, a youth grief counselor will contact the family to determine the appropriateness of

this program. Registration is not complete until approved by a counselor.

If you know of someone who may be interested in having their child attend, have them fill out a registration form. For more information, they can contact **Robyn Henning**, youth grief counselor, at <a href="mailto:Robyn-Henning@LifeCare.org">Robyn-Henning@LifeCare.org</a> or call 910-796-7900.

# **Keep Us Informed!**

As part of our Centers for Medicare & Medicaid compliance requirements, we are required to track and document volunteer education and training. As this newsletter serves to help satisfy the volunteer education requirement for our agency, it is important for us to know you have read the newsletter.

Please click here to let us know you have read the newsletter.

#### **OUR MISSION**

To provide access to the highest quality LifeCare, education, and supportive services to our patients, their families, and the communities we serve.



# Thank you for being part of our team!

Please be sure to FOLLOW US on social media









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